



GUIDE FOR EXCHANGE AND VISITING STUDENTS

This guide is aimed mainly at students who will be studying at the UIB for one semester or academic year through a student mobility programme (ERASMUS, SICUE-Seneca, DRAC), under the auspices of a student exchange agreement or as a visiting student.





Index

Welcome	5
International Relations Office	6
The Balearic Islands	7
Universitat de les Illes Balears (UIB)	9
Undergraduate degrees (faculties and university schools) Postgraduate degrees	
UIB services	15
Information Service Library and Documentation Service Computer rooms Campus Medical Centre Chemist Canteen and Cafeteria Service Sports facilities. CampusEsport Department of Orientation and Professional Insertion (DOIP) Volunteer Programme Office of Support to People with Special Needs	
Studying at the UIB	21
What to do before arriving at the UIB What to do on arriving at the UIB What to do before leaving the UIB Academic calendar Catalan and Spanish languages and courses	
Living in Palma	29
Cost of living in Palma Where to stay How to reach Palma How to reach the UIB from Palma Citizen card (bus card) Useful telephone numbers Interesting websites	



Welcome



On behalf of the whole university community, we would like to welcome you to the Universitat de les Illes Balears (University of the Balearic Islands, UIB).

The UIB, founded in 1978, is a public institution which is committed to excellence in teaching, research and cultural action. Rooted in the culture, language and identity of the Balearics, it has a strong commitment to serving society. It is a participative university, both responsible with and transparent in how it manages the resources it has available. It is also a sustainable institution which is respectful towards the environment.

Over the years it has become a cultural and scientific reference in our society. All in all, between the main campus in Palma, the university centres situated in Minorca, and the one for Eivissa - Formentera, there are approximately 15,000 students registered in the different undergraduate and doctoral degrees, and over 1,200 in postgraduate courses.

The UIB is a modern university which is open to the world. In recent years it has become integrated in important international university networks and is preparing to assume the challenge of incorporation into the European Higher Education Area. Every year the University opens its doors to multiculturality. Through programmes and agreements established with universities all over the world, it attracts an important number of international students, providing a cosmopolitan air to the institution and favouring cultural exchange at all levels.

In this guide you will find useful information for your stay at the UIB: degree courses, UIB services, exchange organization, housing, contact details, etc.

We invite you to enjoy this experience to the full. We hope you will make the most of the opportunity you have before you, both in academic matters and as a personal experience. Please receive our warmest welcome.

Montserrat Casas
Rector

Catalina N. Juaneda
Vice-Rector for International Relations and Mobility Programmes

International Relations Office Servei de Relacions Internacionals (SRI)

The International Relations Office (SRI) is the unit that functions under the auspices of the Vice Rector's Office for International Relations and Mobility Programmes which is mainly in charge of promoting and handling student and lecturer mobility.

You can study at the UIB through the Socrates-ERASMUS, SICUE-Seneca and DRAC programmes; interuniversity student exchange agreements; and as a visiting student.

The SRI's opening hours are from Monday to Friday, 10-14 h, and can be found in Son Lledó, on the university campus.

Who's who

Vice-Rector for International Relations and Mobility Programmes:
Catalina N. Juaneda
Tel.: +34 - 971 17 30 52 - vicerectora.internacional@uib.es

Director of the International Relations Office (SRI): M. Núria Borrull
Tel.: +34 - 971 17 27 66 - direccio.internacionals@uib.es

Socrates-ERASMUS Programme
Magdalena Lladó - Tel.: +34 - 971 17 31 20 - erasmus@uib.es
Ricardo Sagrera - Tel.: +34 - 971 17 26 49 - erasmus.incoming@uib.es

SICUE-Seneca Programme and student exchange agreements
Patricia Alcover - Tel.: +34 - 971 17 24 61
sicue.seneca@uib.es - convenis.intercanvi@uib.es

DRAC Programme, visiting students and ISEP
Ricardo Sagrera - Tel.: +34 - 971 17 26 49
drac@uib.es - alumnat.visitant@uib.es - isep.uib@uib.es

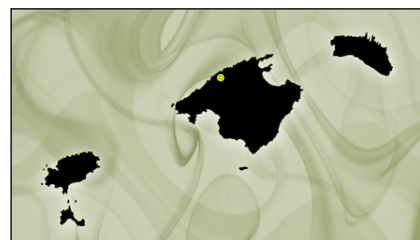
Interuniversity Cooperation Programme (AECI)
Neus Segura - Tel.: +34 - 971 17 27 64 - pci.intercampus@uib.es

Mobility support
Núria Brunet - Tel.: +34 - 971 25 96 11 - nuria.brunet@uib.es

SRI Fax: +34 - 971 17 27 63

The Balearic Islands

The Balearic archipelago is situated in the Mediterranean Sea, in south west Europe and east of the Spanish Mainland. It is made up of the islands of Majorca, Minorca, Eivissa, Formentera and Cabrera, as well as hundreds of smaller uninhabited islets. The Balearic Islands have a surface area of 5,040.29 km² and an approximate population of 1 million.



Their history dates back to the Bronze Age, which is when the Balearics were incorporated into the metal trading routes. This contributed to the development of the Talayotic culture. Their strategic position has meant that all the Mediterranean peoples have passed through the islands - Phoenicians, Carthaginians, Romans, Arabs, Jews, Catalans and Castilians - and left an indelible cultural legacy.

Since their incorporation in the Aragonese - Catalan Crown in the XIII century, the Balearics have formed part of the Catalan culture. Since then the Catalan language (Romance affiliation) has been the mother tongue of the archipelago and several dialect variations can be found on each island. According to current legislation, Catalan is the language of the Balearic Islands and the University, and is the joint official language (with Spanish which is official throughout the whole Spanish territory).

The autonomous community of the Balearic Islands is governed by the Govern and Parlament de les Illes Balears, while the islands are individually governed by each of the four Consells Insulars.

The economic structure of the islands is marked by tourism, attracted by the typically Mediterranean climate and the beauty and variety of the landscapes. During recent years, this tourist activity has greatly influenced the rise in the construction industry and the decrease in agriculture which, although it used to be the main industry, only employs around 1.5% of the population nowadays. Moreover, in the Balearics there is an interesting traditional industry devoted mainly to leather, costume jewellery and dairy and meat products.

The typical cuisine is the fruit of the historical process the islands have undergone and reflects both the multicultural variety and ingenuity of the inhabitants who, even at the most difficult of times, were able to invent suc-

Universitat de les Illes Balears (UIB)

culent dishes with the most modest ingredients. As a result of tourism, you can find a wide range of restaurants and bars.

Majorca is the largest of the Balearic Islands, with a population of around 800,000, 400,000 of whom are registered in Palma, the capital. The island has approximately 550 km of coastline and the longest distance that can be travelled in a straight line is 120 km.

Minorca, the second of the Balearics in terms of size, has a population of nearly 100,000. It has a coastline of approximately 216 km and the longest distance that can be travelled in a straight line is 47 km between Ciutadella and Maó, the capital.

Eivissa and Formentera, known as the Pitiuses, have a total of 324 km of coastline. Their population, which increases considerably in the summer months, is around 120,000.

Marked by tourism, the islands offer immense possibilities to visitors: landscape, history, culture, art, gastronomy, leisure and rest. Palma Airport (Son Sant Joan) is one of the airports with the greatest volume of traffic in the world, with over 19 million passengers travelling through it every year.

Palma is a city open to the sea, with an enchanting fishing port, a commercial port and several marinas. The municipality of Palma stretches 15 km along the coast, from the beach of s'Arenal, in the east, to the neighbourhoods of Cala Major and Sant Agustí, in the west.

In line with its main source of riches, in Palma you can find palaces and noble mansions, museums, exhibition halls, libraries, theatres and buildings of extraordinary beauty such as the Cathedral, Sa Llonja or Bellver Castle. There is also a permanent offer of entertainment, including innumerable restaurants, bars, discotheques, concert halls, and all sorts of shows.

The National Sea and Land Nature Reserve, Cabrera – which can only be reached by boat - also belongs to the municipality of Palma. It is breathtakingly beautiful with its unspoilt vegetation which is home to a great variety of animals and plants.

For further information about the Balearic Islands, you can consult, among others, the following websites: www.visitbalears.com, www.caib.es.



Universitat de les Illes Balears (UIB)



The main campus of the UIB is located 7.5 km outside Palma, the capital of the Balearic Islands, in privileged natural surroundings. It also has two large university centres: Eivissa - Formentera, and Minorca, and twenty-five small university centres in different municipalities in the islands.

UNDERGRADUATE DEGREES (FACULTIES AND UNIVERSITY SCHOOLS)

The UIB offers around forty degrees through its faculties and university schools, as well as postgraduate courses and other training options which are adapted to the needs of education for lifelong learning, combining traditional classroom teaching with virtual training.

The following table covers the degrees taught in each faculty and university school. For information about the syllabi, ECTS credits and subject programmes, you can consult www.uib.es/ca/infsofre/estudis/. This information is also available in English at www.uib.es/en/degrees/ and in Spanish at www.uib.es/es/titulaciones/.

There is also a specific offer of subjects in English, which can be consulted at www.uib.es/servei/sri.

FACULTIES

Faculty of Economic and Business Sciences

- Business Administration and Management
- Economics

Faculty of Law

- Law

Faculty of Sciences

- Biochemistry
- Biology
- Chemistry
- Physics
- Technical Agricultural Engineering

Faculty of Arts

- Catalan Philology
- English Philology
- Geography
- Hispanic Philology
- History
- History of Art
- Philosophy
- Social Work

Faculty of Education Studies

- Pedagogy
- Psychopedagogy
- Social Education
- Teacher Training: Early Childhood Education
- Teacher Training: Primary Education
- Teacher Training: Physical Education
- Teacher Training: Special Education
- Teacher Training: Musical Education
- Teacher Training: Foreign Language Education

Faculty of Psychology

- Psychology

UNIVERSITY SCHOOLS

Tourism School

- Diploma in Tourism

Business Studies School

- Business Studies

Nursing and Physiotherapy School

- Nursing Studies
- Physiotherapy

Higher Polytechnic School

- Computer Engineering
- Mathematics
- Technical Engineering in Computer Systems
- Technical Engineering in Information Systems
- Technical Industrial Engineering, specialising in Industrial Electronics
- Technical Architecture
- Technical Engineer in Telecommunications, specialising in Telematics

POSTGRADUATE DEGREES

As well as the undergraduate degrees, the UIB offers a wide range of official and own postgraduate degrees.

The official postgraduate programmes (POP) of the UIB cover second cycle studies (masters) and third cycle studies (PhDs), and their aim is student specialisation in academic and professional training and also as researchers. They are the first realisation of the new configuration of university studies within the framework of the European Higher Education Area and are valued in ECTS credits.

The university's own postgraduate degrees are the ones created by the University in order to widen its academic postgraduate offer. The qualification awarded is not recognised throughout the Spanish state, but rather is aimed principally at guaranteeing professional competence, and their value is based fundamentally on their high consideration in the job market. The UIB's own postgraduate degrees are the university expert, university specialist and university master.

For further information on the offer of postgraduate degrees at the UIB, you may consult the website of the Centre for Postgraduate Studies, www.uib.es/ca/infosobre/serveis/generals/postgrau/, or the website of Fundació Universitat-Empresa, www.fueib.net.

UIB services









UIB services

Information Service

The Information Service is an open area where students and other people who are interested can consult all the cultural, administrative, academic and general information related to the University and also to other places. To provide easy access to this information, different means and resources are available, such as useful documentation and publications, classified by subject areas and with a self-consulting system; free Internet access; etc.

You can find personalized help, advice and information on UIB academic and administrative issues, degrees at other universities; cultural, sports and free time activities, etc.

	Ramon Llull Building
	From Monday to Friday, 8-21 h July, August and holiday periods, 8-14 h
	+34 - 971 17 29 39
	+34 - 971 17 20 64
	informacio@uib.es
	www.uib.es/ca/infosobre/serveis/generals/informacio

Library and Documentation Service




The UIB Library and Documentation Service boasts a collection of over 700,000 publications including books, scientific journals and documents in other formats. It provides access to over 1,000 on-line databases covering all fields of science and technology, and to the complete text of around 10,000 electronic journals.

This documentation is distributed between the six campus libraries and the two large university centres of Eivissa - Formentera and Minorca.



The lending service is personal and requires user identification with the UIB student card.

All campus libraries have a self-service photocopier available to all users.


	All campus buildings
	Monday to Friday, 8-21.45 h July, August, the first fortnight in September and holiday periods, 8-14 h Exam periods, some of the libraries will be open at weekends
	www.uib.es/servei/biblioteca/

Computer rooms

The UIB has a total of 20 computer rooms with more than 500 computers. All of these have an Internet connection, although some are restricted to the UIB Intranet. Printed documents can be sent from the computer rooms to the copy shops in the teaching buildings using the student card.





Student collaborators are in charge of opening and closing the computer rooms and optimising their working conditions.

Computer lessons are also taught in these rooms, so you must check the opening times in the reception of each building.

	All campus buildings
	www.cti.uib.es/aulesi/horariaules.html
	www.cti.uib.es/aulesi.html






Campus Medical Centre

The Medical Centre is available to the whole university community. The services offered include: emergency care (accidents, acute illnesses...), general medical consultations and information related to health.

	Cas Jai
	Monday to Friday, 11-14 h and 18-20 h Emergencies, 8-20 h
	+34 - 971 17 34 61
	www.uib.es/servei/prevencio/



Chemist

The chemist is located in the UIB sports facilities. Some of the additional services offered include: health education, dermatopharmacy, phytotherapy, formulation of unlicensed medicines, homeopathy, personalized pharmaceutical attention, basal orthopaedics, nutrition and dietetics, complementary sports foods, etc.

	Sports facilities Building, CampusEsport
	Monday to Friday, 10-19 h
	+34 - 971 17 20 83
	+34 - 971 43 51 61
	www.uib.es/servei/farmacia/fitxaperales.htm

Canteen and Cafeteria Service

There are a wide variety of places to eat on campus. As well as the traditional cafeteria services, you can choose between six different set menus, and other possibilities such as 'tapas', kebabs and pizzas.






	All campus buildings
	www.uib.es/ca/infosobre/serveis/contractats/cafereries.html

Sports facilities. CampusEsport









CampusEsport has one of the most complete sports facilities in Majorca. Everything you need to get fit. Members gain in quality of life and save money.

CampusEsport offers appropriate facilities to practice the most popular team sports: indoor multi-purpose courts (basketball, five-a-side football, handball, volleyball and badminton), a football field with artificial turf (for seven-a-side football and football), an outside pitch (for five-a-side football), two clay tennis courts, four paddle-tennis courts covered with artificial turf, a 14-lane indoor swimming pool, a fitness gymnasium and two aerobic rooms.

	Sports facilities Building, CampusEsport
	Monday to Friday, 7-23 h Saturdays, 9-21 h Sundays and bank holidays, 10-15 h
	+34 - 971 17 25 54
	campusesport@uib.es
	campusesport.uib.es/

Department of Orientation and Professional Insertion (DOIP)







DOIP is a UIB service managed by the Fundació Universitat-Empresa de les Illes Balears which aims to offer orientation and professional advice to university students on the island for their professional insertion. The services include job offers, work placement, a guide to businesses and enterprises offering employment in the Balearic Islands, a notice board, jobs wanted, etc. In order to register, you have to fill in a registration form which is available on the website: www.fueib.net/recordcard.php?id=655.

	Sports facilities Building, CampusEsport
	Monday to Thursday, 8-18 h Fridays, 8-15 h
	+34 - 971 25 96 97
	+34 - 971 25 95 16
	fuedoip@uib.es
	www.fueib.es

Volunteer Programme

The UIB Volunteer Programme was set up to promote voluntary work among members of the university community and especially among students. It works through a Volunteer Programme and periodic news of vacancies and training activities. Being registered in the Volunteer Programme does not imply any personal commitment, or obligation to participate directly in any programme. With your registration you will be kept up-to-date about the news, events, training, place offers, etc. that arise in the world of voluntary work and solidarity.







Studying at the UIB

	Cas Jai. Office of Cooperation for Development and Solidarity
	Monday to Friday, 10 -14 h
	+34 - 971 25 95 74 / 971 17 27 03
	+34 - 971 25 95 77
	ocds.tecnic@uib.es
	www.uib.es/solidaritat/

Office of Support to People with Special Needs

The main aim of this office is to guarantee and improve the participation of disabled people (students, lecturers and administrative and service staff) in all activities at the UIB. For this purpose, the following activities – among others – are carried out: advice to teaching staff in order to introduce academic adaptations, proposals in order to eliminate architectural and communication barriers and coordination of job integration activities.

Besides, the ERASMUS National Agency provides complementary financial aid to the grants for ERASMUS students who are included in this group. This aid can be applied for through the home universities. For further information: europa.eu/index_es.htm.

	Guillem Cifre de Colonya Building. Office of Support to People with Special Needs
	Monday to Friday, 9 -14 h
	+34 - 971 17 28 34
	+34 - 971 17 31 90
	uid@uib.es
	www.uib.es/servei/uid/index.htm



Studying at the UIB

Students who are interested in studying at the UIB for a semester or a whole academic year may do so through a mobility programme (Socrates-ERASMUS, SICUE-Seneca, DRAC) or through a student exchange agreement between the home university and the UIB. In order to apply for a place you must contact the International Office at your home university.

All students who would like to study at the UIB outside of a mobility programme or student exchange agreement may do so as a visiting student. In order to apply for a place you must send an application directly to the International Relations Office at the UIB.

Either way, you must comply with the following instructions.

What to do before arriving at the UIB

FIRST: send the corresponding application form to the International Relations Office at the UIB (ERASMUS, student exchange programme or visiting student), available at www.uib.es/servei/sri. You must enclose all the compulsory documentation and meet the established deadlines.

Once all documents have been received, the SRI will send you a letter / e-mail of admission and more information about your stay at the UIB.

SECOND: we recommend that you book accommodation for the first week in Palma at the Bartomeu Rosselló-Pòrcel Hall of Residence. During this week you can check our accommodation options and find a flat to share with other students.

For information on the different accommodation possibilities, you can consult www.uib.es/servei/sri/allotjament.html or pages 28 - 30 of this guide.

THIRD: arrange for medical insurance from abroad.

EU students who are covered by the health service in their home country should obtain the European health card before leaving their country, in order to have access to the Spanish National Health Service (Seguridad Social). In case of the European health card not being operative in the home country as yet, students must acquire the E-128 or E-111 insurance form.

Before leaving their country, non-EU students are strongly recommended to acquire a health insurance policy to cover health care during their stay in Spain. If you have a private medical insurance policy, find out which Spanish health centres are available to you.

Besides, when students register at the UIB, they must pay the university insurance fee (approx. 6 euros), which is compulsory and covers damage by any mishap taking place within the university facilities and in the course of academic activities.

If you suffer from an ordinary illness, you should contact the Campus Medical Centre or the health centre (PAC) closest to your home.



FOURTH: complete all the official paperwork to enter and reside in Spain as a student.

EU students (and students from Switzerland, Iceland, Norway and Liechtenstein) have the right to enter and reside in Spain with their valid passport or identity card. In this case, it is optional to apply for the residence card.

Non-EU students must obtain a student's visa to be able to enter Spain. In order to help with this paperwork at the Spanish Embassy or Consulate in the country of origin, you can request a letter of invitation from the International Relations Office at the UIB.

Furthermore, non-EU students who are going to remain in Spain for more than three months must apply for the residence card during their first month in Palma. You should go to the Oficina d'Estrangeria, located in C/ de la Ciutat de Querétaro, s/n (tel.: +34 - 971 98 91 70) and present the following documentation:

- Visa
- Valid passport or personal ID card and photocopies to be certified
- 3 passport sized photographs
- UIB registration form
- Evidence of insurance to cover all risk of illness and accidents
- Evidence of sufficient funding to support yourself during your stay (for instance, a grant)

What to do on arriving at the UIB

FIRST: notify the International Relations Office of your arrival and fill in the international student form.

SECOND: attend, whenever possible, the welcome activities organized by the International Relations Office.

The Universitat de les Illes Balears, through the International Relations Office, organizes a welcome and orientation programme for international students one week before the lectures begin so as to provide a first contact with the university, the city of Palma and our culture in general. The programme is made up of a series of informative meetings complemented by cultural activities with the aim of putting students in touch with other students, tutors, heads of studies and the staff at the SRI.

THIRD: contact your academic tutor or coordinator in order to determine the final study programme at the UIB.

FOURTH: register in the subjects to be taken at the UIB in the corresponding administrative services, presenting:

- Valid personal ID document or passport (original and photocopy)
- 1 passport sized photograph
- Learning agreement or list of subjects you wish to register in

Once registered, you will be able to pick up your UIB student card at the corresponding bank branch. With the UIB student card you will have access to all computer rooms at the UIB, be able to borrow books from university libraries, get discounts on public transport, etc.

FIFTH: apply, if necessary, for the citizen card or buy multi-journey tickets to be able to use the public transportation (bus, metro) more economically (see page 31).

What to do before leaving the UIB

FIRST: pick up the academic certificate of the subjects taken at the UIB from the corresponding administrative services, or provide the person in charge of the administrative services with the full address of the person to whom the certificate is to be sent.

SECOND: pick up, from the International Relations Office, the certificates of the Catalan and Spanish courses taken.

Academic calendar

The academic year begins in the month of October; ends in the month of September and is divided into two semesters. There are two types of subjects: semesterly ones (which only last one semester) and annual ones (which last two semesters).

Exams are held at the end of each semester (for each subject). In the case of annual subjects, the exams will take place at the end of the second semester. There is another exam sitting during the month of September, for both semesterly and annual subjects.

Bearing this structure in mind, international students can study at the UIB for one semester or a full academic year; provided that the agreement established between their university and the UIB is respected.

First Semester

Teaching period	From the beginning of October to the end of January
Exam period	From the end of January to the middle of February

Second Semester

Teaching period	From the middle of February to the end of May
Exam period	From the end of May to the end of June

September Exam Sitting

Exam period	During the three first weeks of September
-------------	---

Normal non teaching periods:

- 27 November: Universitat de les Illes Balears Day
- Christmas (approximately from 23 December to 6 January)
- 20 January: Sant Sebastià's Day, Patron Saint of Palma
- 1 March: Balearic Islands Day
- Easter
- National Bank Holidays

NOTE: Since the academic calendar and non teaching periods vary from year to year, the exact dates can be consulted through the web site of the International Relations Office: www.uib.es/servei/sri.

Catalan and Spanish languages and courses

There are two official languages living side by side in the Balearic Islands: Catalan and Spanish. Both are habitually used in all areas of public and private life. Spanish is one of the most used languages in the world and has its origins in the romance languages, just like Catalan. This means that Catalan is not complicated for someone who already speaks Spanish.





This indistinct use of Catalan and Spanish can also be found at the UIB. Lecturers can guide their classes in the language they feel most comfortable in, and students can do the same when writing assignments or answering exams.

In order to help people adapt to both languages, the International Relations Office organizes Catalan and Spanish courses for mobility students. During the welcome activities organized by the International Relations Office, in September and February, there will be tests to assign students to different groups depending on their knowledge of the language. Registration fees and prices of language courses can be consulted at the International Relations Office.

Catalan language courses

The UIB, through the Language Service, sponsors the Catalan courses for all international and exchange students (ERASMUS, exchange students, SICUE-Seneca, visiting students). Students who attend the lectures will be awarded a certificate of attendance at the end of the course.

Other Catalan learning resources are available to all interested students at the Catalan Self Learning Classroom. This is an area equipped with all the resources and materials necessary to help self learning of Catalan by adjusting to individual needs and rhythms. This centre has computerized material and teaching cards, all designed to learning this language. Furthermore, personalized tutorials and programmed sessions of conversation in Catalan are also available. Registration for these services is free. You must be over 16 years old and hand in a photocopy of your personal ID card, passport or residence card and a passport sized photograph.

	Aulari
	Monday to Thursday, 8-19 h Fridays, 8-15 h
	+34 - 971 17 20 45
	www.uib.es/secc6/slg/index.html

Spanish language courses

The UIB organizes different levels of Spanish language courses during the academic year through the Department of Spanish, Modern and Latin Philology. All students who attend the classes and pass an exam will be awarded a certificate with the corresponding ECTS credits.

UIB international students have a significant price reduction to attend the Spanish courses. Additionally, ERASMUS students and exchange students will be waived the cost of their first 60-hour Spanish course due to sponsorship by the ERASMUS programme and the International Relations Office. Exam charges and teaching material, however, will be payable by the student.

Intensive courses are offered in July, August and September. This last one is particularly interesting for students who will begin at the UIB in the month of October, so as to be able to adapt progressively to the language.

For further information on the price of registration, dates and schedules please consult: www.uib.es/depart/dfe/curso/index.htm.



Living in Palma



Living in Palma





Cost of living in Palma

Estimated monthly costs (average amounts in euros): 520/570 euros







- Shared flat: 250 euros
- Food: 100/150 euros
- Transport: 30 euros
- School materials: 40 euros
- Extras: 100 euros

Where to Stay





- The UIB has the Bartomeu Roselló-Pòrcel Hall of Residence. It is situated on the university campus and has 97 single rooms and 4 double ones. All the rooms have a private ensuite bathroom, telephone, central heating and connection to the Internet. The hall of residence offers special prices to exchange students during their first week in Majorca.

	Tel: +34 - 971 17 26 00
	Fax: +34 - 971 17 32 16
	residencia@uib.es
	www.uib.es/fuguib/residencia/

- The UIB Accommodation Service aids the university community in finding accommodation. You can find offers of rooms in flats shared with other students or adverts of people looking for a flat. You can also include your own advert.




	Ramon Llull Building
	From Monday to Friday, 8-21 h July and August and holiday periods, 8-14 h
	+34 - 971 17 29 39
	+34 - 971 17 20 64
	informacio@uib.es
	www.uib.es/borsa_uib/habitatge

- The Viure i Conviure Programme (Living and Sharing) puts students looking for accommodation during the academic year in touch with a list of elderly people willing to take them into their home in exchange for company. All people interested in participating in this programme should contact the Department of Orientation and Professional Insertion.



	Sport facilities Building, CampusEsport
	Monday to Thursday, 8-18 h Fridays, 8-15 h
	Tel.: +34 - 971 25 96 97
	www.fueib.com/

- In Palma you can find accommodation in hotels, apartments, guest houses and hostels. Here are some of the hostels that are especially aimed at students:



Alberg Juvenil Platja de Palma - To be able to use this hostel, you must have the international youth hostelling card which can be obtained in your country of origin.
Type of hostel: mixed
Nature: public

	C/ de la Costa Brava, 13 (Platja de Palma - Sometimes)
	Tel.: +34 - 971 26 08 92
	www.becas.com/Residencia-Albergue-Juvenil-Playa-de-Palma_276.htm

Residència Casa Mare
Type of hostel: female / Nature: Catholic

	C/ de la Puresa, 12 (Palma)
	Tel.: +34 - 971 72 12 33

Residència Sebastià Gili
Type of hostel: female / Nature: Catholic

	C/ de Sant Gaietà, 7 (Palma)
	Tel.: +34 - 971 72 42 27 / 971 72 43 46

Residència Religioses Teatines
Type of hostel: female / Nature: Catholic



C/ del Bisbe, 10 (Palma)



Tel.: +34 - 971 72 32 65

- For further information on accommodation:
Infojove - Direcció General de Joventut



Av. d'Alemanya, 13 (Palma)



Monday to Friday, 8-15 h



+34 - 971 78 44 78



+ 34 971 17 73 20



estudis@bitel.es



infojove.caib.es/allotjaments.htm

Centre d'Informació Jove - Ajuntament de Palma (Palma City Council)



C/ de la Ferreria, 11-13 (Palma)



Monday to Friday, 10-14 h and 17-19h



+34 - 971 72 55 01



cij@a-palma.es



cij.palmademallorca.es/cas/informacio/informacio.htm

How to reach Palma

- From Palma Airport. Son Sant Joan airport is situated 9 km from Palma. The cheapest way to get to the city from the airport is by bus. The line which connects the airport with Palma is the number 1. You can also take a taxi or hire a car.

- From the sea port. Palma sea port is situated in the passeig Marítim, in the city

bay. It is not very far from the centre. You can get there by taxi or use the bus.

To consult bus routes, timetables and prices, see:
<http://emt.palmademallorca.es/EMTPalma/Front/index.ct.jsp>.

How to reach the UIB from Palma

The Universitat de les Illes Balears is situated on the carretera de Valldemossa, 7.5 km outside Palma. You can get to the campus by bus or metro.

The bus line connecting Palma with the UIB, Monday to Friday, is number 19, running on average every 10 minutes during class time. On Saturdays and bank holidays, you have to get the number 9 line, which runs every hour.

A metro service also links the centre of Palma to the campus, every 13 minutes.

To consult route, timetables and prices, see:
<http://emt.palmademallorca.es/EMTPalma/Front/index.ct.jsp>.

To use the bus at reduced prices, you can buy special multi-journey bus tickets or apply for the citizen card.

Citizen card (bus card)

All students residing in Palma are eligible to apply for the citizen card.

The citizen card works as an electronic card to pay for the bus, reducing the price of the ticket. If, on applying for the card, the condition of student is accredited, there will be an additional discount.

You can apply for this card at any EMT (Empresa Municipal de Transports) or Ajuntament de Palma (Palma City Council) designated offices. By dialling 010 you can consult the location and opening times of the nearest office to your home address.

You must present your valid personal ID, passport or resident card, UIB student's card or any other document accrediting your condition of student at the UIB (registration form) and two passport sized photographs.

For updated information about the citizen card, consult the International Relations Office or www.emtpalma.es.

Until you get your citizen card you can buy a multi-journey bus card at tobacconists' (estancs) for cheaper travel.

Useful telephone numbers



Useful telephone numbers

National information	118 18
International information	118 25

Repairs

Water	971 76 43 43
GESA electricity	971 27 40 00
GESA gas	971 27 37 27
Telefónica	1004

Emergencies

Emergency Telephone Numbers. Only European number:	112
Road breakdown	900 12 35 05
Weather information	807 17 03 07
Fire Brigade	080
Creu Roja Espanyola (emergencies)	971 20 22 22
Guàrdia Civil (emergencies)	062
Hospital Son Dureta (emergencies)	971 17 50 12
Forest fires	971 77 13 02
Toxicological Information	91 562 04 20
IB-SALUD (health emergencies)	061
Local Police	092
National Police	091
Protecció Civil	971 21 81 33
Maritime Service	900 20 22 02
Animal Protection Society	971 47 00 60

Medical centres

PALMA

Ambulatori del Carme	971 17 57 20
Ambulatori Casa del Mar	971 72 51 11
Banc de Sang (Creu Roja)	971 76 18 75
Clínica Creu Roja	971 75 14 45
Clínica Joan March	971 21 22 00
Clínica Verge de la Salut	971 17 50 00
Hospital Son Dureta	971 17 50 00
Hospital General	971 72 84 84
Psychiatric Hospital	971 76 16 12
Hospital Sant Joan de Déu	971 26 58 54
Hospital Son Llätzer	871 22 20 00

Private clinics

Policlínica Miramar	971 45 02 12
Clínica Balear; SA	971 46 62 62
Clínica Femenia	971 45 23 23
Clínica Capistrano	902 40 09 02
Clínica Planas	971 22 00 50
Clínica Juaneda	971 73 16 47
Clínica Omesa	971 75 96 49
Clínica Rotger	971 71 66 00
Mútua Balear	971 21 34 00

Palma health centres (PACs)

Camp Redó	971 20 58 92
Valldargent	971 73 82 52
Emili Darder	971 42 00 80
Escola Graduada	971 71 70 47
Es Rafal Nou	971 47 53 60
Son Gotleu	971 27 16 13
Son Serra	971 79 32 50
Arquitecte Bennàzar	971 75 31 33
Santa Catalina	971 45 01 03
Pere Garau	971 42 06 45
S'Escorxador	971 20 21 12
Casa del Mar	971 72 54 45
Son Písà	971 26 07 66

INCA

Ambulatori d'Inca	971 50 38 82
-------------------	--------------

MANACOR

Ambulatori de Manacor	971 55 56 68
-----------------------	--------------

Welfare services

Aid against Drugs	900 16 15 15
Children's Aid	971 17 64 29
	971 17 74 00
Immigrants' Aid	91 556 35 03
Women's Aid	900 10 00 09

Transport

EMT (Empresa Municipal de Transports)	971 71 13 93
Palma Airport (Son Sant Joan)	971 78 90 99
Air Europa	902 40 15 01



UIB

