

Glucksman Library

**Quality Management System (QMS) Audit Schedule 2018-2019**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
<b>Key Business Processes</b>												
Build & provide access to collections				Tue 29th April								
Support teaching & learning			1 <sup>st</sup> March									
Enable Research				4 <sup>th</sup> April								
Create an optimum learning environment				12 April								
<b>QMS Processes</b>												
Training & Development					1 <sup>st</sup> May							
Documentation Control												
Communications Process			15 <sup>th</sup> March									
Internal Audit / Assessment												

**OPERATIONAL PROCEDURES Audit Schedule  
2017-2018**

	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
Exit Interview			24 <sup>th</sup> Nov									
Staff Suggestion		24 <sup>th</sup> Oct										
Continuous Improvement	20 <sup>th</sup> Sept											
Reading Lists									29 <sup>th</sup> May			
Research Support Information Services									23 <sup>rd</sup> May			
Seat Occupancy patrols										29 <sup>th</sup> June		
Approval Plans										26 <sup>th</sup> June		

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OPERATIONAL PROCEDURES Audit Schedule  
2018-2019**

	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
Order to Shelf	4 <sup>th</sup> Sept											
Student Engagement & Success		3 <sup>rd</sup> Oct										
Information & Digital Literacy								8 <sup>th</sup> April				
Budget Allocation			15 <sup>th</sup> Nov									