

Glucksman Library, University of Limerick

Quality Policy

The Library and Information Services Division is committed to providing the University community with an outstanding library that strengthens the teaching, learning and research goals of the University. It strives to understand and meet requirements for library services that are essential to the academic needs of the University.

In order to deliver high quality scholarly resources, facilities and services to its clients, the Glucksman Library will provide and continuously improve:

- Collections and resources which are easy to access and appropriately preserved
- A range of effective client-centred information services
- Information literacy training and guidance to enable learning and research
- Library environments which will optimise use of Library resources and enhance individual and group learning
- A robust and innovative information technology infrastructure

We have implemented a Quality Management System to assist us achieve our goals, maximise customer satisfaction and ensure continuous improvement.

Gobnait O’Riordan
Director
Library and Information Services