

Diploma in Health Services Management

NFQ Level 7

Transforming ambitious professionals into management leaders with recognised university accreditation



PROGRAMME PROFILE:

This Diploma in Health Services Management, is suitable for both public sector and private organisations, focuses in identifying and integrating fundamental principles of management in the context of a changing healthcare environment within Ireland

LEARNING APPROACH:

- In line with current government restrictions the programme will be delivered 100% online until further notice.
- The programme will be run over two semesters running from September to May.

CANDIDATE PROFILE:

- Those who aspire to or currently hold a management position and have a minimum of three years experience in Health and Personal social Services.
- Do you wish to develop and exercise appropriate managerial judgement in the planning, design & delivery of healthcare and personal social services in Ireland?



HOW TO APPLY / MORE INFORMATION.

For Further details please Email Breda.Ahern@ul.ie / mdu@ul.ie



PROGRAMME OUTLINE

SEMESTER 1

MG3602 MANAGEMENT OF CHANGE:

Management of Change Process. Nature & importance of change (both minor and paradigm changes), factors forcing change, resistance to change, planned change interventions, models of organisational change to include Lewin & more recent approaches. Key issues associated with successful change programmes. Role of organisational culture in the management of change process.

MG3521 MANAGEMENT INFORMATION SYSTEMS:

Strategic role of information in organisations; Roles & importance of information & the issues surrounding information systems in healthcare applications; How I.S. should be implemented: steps, approaches and end-user involvement; Current & potential roles of technology applications in healthcare with strong emphases on Electronic Patient Records, telemedicine and Internet technology.

MG3081 SUPPLY CHAIN MANAGEMENT :

Overview of supply chain management & how it can contribute to improved business performance. The course content includes: Supply chain management processes; product life cycle; metrics for supply chain management; strategies for efficiency and cost saving; vendor managed inventory; best practices in the supply chain techniques and customer relationship management.

PM3501 ORGANISATIONAL BEHAVIOUR:

Organisational Behaviour in perspective; Personality; Perception; Motivation and Stress; Learning and Training; Communication in organisations; Group theory and Team roles; Conflict in Organisations; Organisational Change and Development; Acknowledge and appreciate the often-conflicting issues at individual, group and organisational levels within the Health Sector

MG3051 COURSE PROJECT I :

This module is designed to enable students to develop and demonstrate an independent piece of research addressing an organisation based management problem within their own area of the Health Service

SEMESTER 2

EC3202 ECONOMICS & HEALTH ECONOMICS:

Provide an economic framework in which to study the significant & often unique aspects of health care systems & to develop the analytical tools in which to analyse them. The student will build on their knowledge of intermediate microeconomics while drawing on a cross section of economic theory that includes public choice, labour economics, industrial organisation & economic accounting & measurement

MG3082 HEALTH SERVICES MANAGEMENT:

Understanding client groups; Concepts of health, sickness & disease; Defining a health service; Health care & prevention models; Structure of health service in Ireland; Functions of the Department of Health; Role & responsibilities of Health Service Executive; Community care, general hospital care & special hospital care; Health promotion strategies; Resource allocation & health gain; Assessing the effectiveness of health service organisations

AC3002 HEALTH SECTOR FINANCE:

The influence of public finance theory & practice, on policy formation & management actions within government & public services. Public Sector Accounting, nature of the public sector, financial reporting, accounting techniques & accountability; Planning, management accounting & finance, basics of planning & control, budgeting; Contemporary issues in the Health Services, economy, efficiency & effectiveness within the Health Sector.

PM3502 HRM & EMPLOYEE RELATIONS:

Introduction to HRM & Employee Relations; Employment relations - identifying key institutions / services; HR planning, interacting with institutions, services and stakeholders; Recruitment & Selection - key considerations, employment legislation, promoting equal access, equality & diversity within the workplace; The nature & process of Performance management; Performance management methods & techniques

MG3092 COURSE PROJECT II:

An action based research project, examine a specific management problem. Construct & implement a realistic project timeframe, review relevant literature, develop research methods to investigate subject area, analyse collected data/information using appropriate techniques. Provide specific recommendations & actions