ISB Ranking Sheet - 2023 Wave 2
University of Limerick

Ranking based on mean scores

Base	499	121418	5014	35210					137	5	44	
	Limerick	Global ISB	Ireland ISB	Europe ISB	Global ISB +/-	Ireland ISB +/-	Europe ISB +/-	p %	Global ISB	Ireland ISB	Europe ISB	
ARRIVAL AVERAGE	86.3%	85.2%	83.0%	80.4%	1.2%	3.3%	6.0%		17	1	2	
* ARRIVAL OVERALL	90.4%	90.7%	90.7%	88.2%	-0.3%	-0.4%	2.2%	0.02	17	1	2	

ARRIVAL

Pre-arrival info	89.6%	90.7%	86.0%	88.5%	-1.1%	3.6%	1.1%	0.11	30	1	7	
First night	81.8%	81.6%	81.4%	75.6%	0.2%	0.4%	6.2%	0.69	63	1	9	135/5/43
Condition of accommodation on arrival	80.0%	80.7%	78.8%	75.5%	-0.7%	1.2%	4.5%	0.84	68	1	11	134/5/43
* Welcome / pickup	59.8%	73.6%	58.1%	63.1%	-13.8%	1.7%	-3.3%	0.02	100	1	16	131/5/41

ORIENTATION

* Face-to-face orientation	95.4%	92.7%	91.6%	90.2%	2.7%	3.8%	5.2%	0.00	12	1	2	131/5/41
* Formal welcome at the institution	93.2%	90.0%	88.7%	88.5%	3.3%	4.5%	4.7%	0.01	14	1	5	
* Orientation social activities	93.1%	86.3%	84.9%	81.3%	6.9%	8.3%	11.9%	0.00	2	1	1	132/5/41
Introduction to support services	92.1%	88.6%	86.5%	83.1%	3.5%	5.6%	9.0%	0.07	41	1	3	136/5/44
Meeting academic staff	91.2%	91.1%	91.0%	87.5%	0.2%	0.2%	3.7%	0.55	57	1	8	
Making friends from other countries	91.0%	86.9%	87.2%	87.1%	4.1%	3.7%	3.8%	0.07	27	1	19	136/5/44
* Introduction to clubs and societies	90.8%	79.8%	87.9%	72.3%	11.0%	2.9%	18.5%	0.00	6	2	2	
Enrolment / academic registration	90.8%	90.9%	88.6%	89.2%	-0.2%	2.1%	1.6%	0.79	61	1	16	136/5/44
* Intro to campus and facilities	89.7%	84.8%	84.4%	79.8%	5.0%	5.3%	9.9%	0.00	11	1	1	
Accessing online learning materials	89.3%	89.1%	87.8%	85.1%	0.2%	1.5%	4.2%	0.57	58	1	8	
Making friends from my home country	87.4%	84.4%	82.7%	80.6%	3.0%	4.7%	6.8%	0.24	37	1	7	134/5/42
Study sense	85.4%	87.3%	84.8%	82.6%	-1.9%	0.6%	2.7%	0.48	53	1	5	
Accommodation and living orientation	83.7%	78.3%	72.3%	69.3%	5.4%	11.4%	14.4%	0.11	38	1	4	136/5/44
Introduction to the local area	82.6%	81.3%	77.3%	78.0%	1.3%	5.3%	4.5%	0.08	27	1	6	136/5/44
Making friends from this country	73.3%	71.8%	71.8%	61.5%	1.5%	1.6%	11.8%	0.83	80	3	6	136/5/44

	Limerick	Global ISB	Ireland ISB	Europe ISB	Global ISB +/-	Ireland ISB +/-	Europe ISB +/-	p %	Global ISB	Ireland ISB	Europe ISB	
LEARNING AVERAGE	87.8%	88.9%	87.9%	86.1%	-1.2%	-0.2%	1.7%					
LEARNING OVERALL	90.1%	89.7%	89.0%	88.9%	0.4%	1.1%	1.2%	0.47	55	2	15	

TEACHING

Expert lecturers	96.3%	94.2%	95.0%	94.1%	2.2%	1.3%	2.3%	0.08	40	2	20	
* Submitting work remotely	95.5%	95.5%	95.9%	94.8%	0.0%	-0.4%	0.7%	0.00	20	2	13	
Communicating with tutors	94.1%	93.2%	93.4%	91.7%	0.9%	0.6%	2.4%	0.05	29	1	10	
Quality of lectures	90.8%	90.4%	88.9%	88.9%	0.3%	1.9%	1.9%	0.12	94	3	24	136/5/44
Learning support	89.8%	89.1%	88.1%	85.6%	0.7%	1.7%	4.2%	0.12	34	1	10	
Course content	88.4%	90.4%	89.2%	88.2%	-2.0%	-0.8%	0.2%	0.22	97	4	25	
The level of research activity	88.3%	90.0%	88.5%	87.8%	-1.7%	-0.3%	0.4%	0.00	123	5	36	
Assessment	87.8%	90.1%	88.8%	88.2%	-2.3%	-1.0%	-0.4%	0.80	63	1	16	
Course organisation	86.0%	87.1%	85.7%	83.7%	-1.2%	0.2%	2.3%	0.52	62	1	12	136/5/44
* Good teachers	85.3%	89.6%	87.0%	87.2%	-4.3%	-1.7%	-1.9%	0.04	112	5	30	
Marking criteria	79.4%	85.9%	79.5%	81.4%	-6.4%	0.0%	-1.9%	0.12	102	1	17	
* Performance feedback	76.0%	86.1%	76.4%	80.9%	-10.1%	-0.4%	-4.8%	0.00	123	4	33	

STUDIES

* Language support	93.8%	91.9%	93.1%	90.8%	1.8%	0.6%	3.0%	0.00	7	1	6	
* Studying with people from other cultures	92.3%	91.7%	91.6%	90.9%	0.6%	0.7%	1.4%	0.00	11	1	11	
Topic selection**	87.5%	89.8%	89.8%	85.4%	-2.3%	-2.3%	2.1%	0.76	59	4	9	130/5/43
Employability	82.6%	81.5%	81.9%	73.8%	1.1%	0.7%	8.8%	0.23	96	5	14	
* Communication with Students	79.5%	86.6%	82.8%	83.6%	-7.2%	-3.4%	-4.2%	0.01	121	4	35	
Academics' careers advice	75.8%	75.5%	75.5%	64.4%	0.3%	0.3%	11.4%	0.96	85	3	6	
Opps for work experience	68.5%	74.0%	71.3%	63.6%	-5.5%	-2.8%	4.9%	0.10	102	5	15	

FACILITIES

* Physical library facilities	96.9%	92.6%	93.3%	91.0%	4.3%	3.6%	5.9%	0.00	2	1	1	136/5/44
* Virtual learning environment	96.3%	92.5%	93.4%	90.8%	3.8%	2.9%	5.5%	0.00	16	1	5	
* Learning technology	95.4%	92.2%	92.0%	90.5%	3.2%	3.4%	4.9%	0.01	30	1	11	
Online study materials	95.3%	92.8%	93.9%	91.2%	2.5%	1.4%	4.0%	0.14	48	1	10	
* Online library	94.7%	91.7%	92.6%	88.8%	3.0%	2.1%	5.9%	0.00	8	1	5	
Laboratories	91.0%	93.0%	91.7%	92.1%	-1.9%	-0.6%	-1.1%	0.50	90	2	31	
* Learning spaces	85.0%	91.8%	86.5%	90.8%	-6.9%	-1.5%	-5.8%	0.00	128	4	39	

ONLINE LEARNING

* Online learning resources and library facilities	95.7%	92.4%	N/A	90.0%	3.3%	N/A	5.8%	0.00	3		2	103/1/31
Online Assignments	89.4%	90.5%	N/A	89.9%	-1.1%	N/A	-0.6%	0.75	42		10	103/1/31
Online Lectures	87.5%	89.2%	N/A	86.0%	-1.7%	N/A	1.5%	0.28	70		12	103/1/31
Online Tests and exams	87.4%	89.6%	N/A	86.8%	-2.3%	N/A	0.6%	0.43	64		13	103/1/31
Online Tutorials	83.5%	89.6%	N/A	86.1%	-6.1%	N/A	-2.6%	0.11	78		16	103/1/31
* Online Group work	72.9%	81.7%	N/A	78.0%	-8.9%	N/A	-5.1%	0.00	99		28	103/1/31

	Limerick	Global ISB	Ireland ISB	Europe ISB	Global ISB +/-	Ireland ISB +/-	Europe ISB +/-	p %	Global ISB	Ireland ISB	Europe ISB	
LIVING AVERAGE	77.1%	79.3%	74.2%	76.2%	-2.2%	2.9%	0.9%					
LIVING OVERALL	83.9%	86.5%	77.0%	83.4%	-2.7%	6.8%	0.4%	0.72	83	1	22	

ACCOMMODATION and LIVING COSTS

* Internet access on campus	96.5%	89.6%	86.8%	88.4%	6.9%	9.7%	8.1%	0.00	10	1	7	
* Internet access at my accommodation	88.6%	84.5%	82.3%	80.8%	4.0%	6.3%	4.8%	0.00	7	1	7	
Accommodation quality	80.3%	81.7%	72.8%	80.4%	-1.5%	7.4%	-0.2%	0.47	85	1	27	
Access to suitable accommodation	75.7%	77.1%	59.7%	70.4%	-1.3%	16.0%	5.4%	0.33	70	1	18	
Finding accommodation	59.9%	52.5%	39.7%	52.5%	7.5%	20.3%	7.5%	0.03	17	1	17	44/5/44
* Living cost	49.6%	60.7%	41.6%	56.1%	-11.1%	8.0%	-6.5%	0.00	108	1	28	
* Financial support	48.0%	55.1%	46.8%	46.8%	-7.1%	1.1%	1.2%	0.01	110	4	24	
* Earning money	39.7%	56.9%	45.2%	50.5%	-17.2%	-5.5%	-10.8%	0.00	116	5	33	136/5/44
* Accommodation cost	31.4%	57.7%	28.6%	58.2%	-26.3%	2.8%	-26.8%	0.00	129	1	37	

SOCIAL

* Making friends from other countries	93.0%	86.4%	88.0%	86.8%	6.6%	5.0%	6.3%	0.00	5	1	5	
* Sports facilities	91.3%	80.0%	88.2%	76.9%	11.3%	3.1%	14.4%	0.00	4	2	3	
* Social activities (organised events)	89.3%	82.8%	85.8%	78.1%	6.6%	3.5%	11.2%	0.00	10	1	3	
* Making friends from my home country	88.3%	83.1%	81.9%	79.9%	5.2%	6.4%	8.3%	0.00	12	1	5	
* Host culture	86.4%	82.4%	84.3%	78.3%	4.0%	2.2%	8.1%	0.00	5	2	3	
Social facilities	85.1%	83.9%	84.3%	78.1%	1.2%	0.8%	7.0%	0.06	45	2	14	
International class	80.0%	79.2%	79.1%	79.2%	0.8%	0.9%	0.8%	0.59	20	2	20	44/5/44
Making good contacts for the future	79.4%	78.8%	78.7%	73.7%	0.6%	0.7%	5.7%	0.11	35	2	7	
* Making friends from this country	61.7%	70.6%	67.7%	57.8%	-8.9%	-6.0%	3.9%	0.00	104	5	12	

DAY TO DAY LIFE

* Campus environment	96.5%	93.3%	93.8%	92.7%	3.2%	2.6%	3.7%	0.00	11	1	8	
* Feeling safe and secure on campus	92.8%	96.3%	95.6%	96.1%	-3.5%	-2.8%	-3.3%	0.04	106	5	40	
* Campus buildings	87.7%	90.3%	87.9%	88.5%	-2.6%	-0.2%	-0.8%	0.05	103	4	31	
* Surroundings outside the institution	86.2%	91.6%	90.7%	92.7%	-5.5%	-4.5%	-6.5%	0.00	122	4	42	
* Visa advice	85.5%	81.0%	78.7%	73.2%	4.5%	6.8%	12.3%	0.00	18	1	3	
* Eco-friendly attitude	85.0%	92.2%	87.6%	89.8%	-7.2%	-2.6%	-4.8%	0.00	117	3	35	
Worship facilities	79.5%	85.9%	85.4%	78.4%	-6.5%	-5.9%	1.1%	0.10	111	5	24	135/5/43
* Transport between institution locations	77.2%	85.4%	75.8%	86.0%	-8.2%	1.5%	-8.7%	0.00	120	1	38	
* Transport links to other places	67.9%	83.2%	67.4%	84.3%	-15.3%	0.5%	-16.3%	0.00	125	3	41	

	Limerick	Global ISB	Ireland ISB	Europe ISB	Global ISB +/-	Ireland ISB +/-	Europe ISB +/-	p %	Global ISB	Ireland ISB	Europe ISB	
SUPPORT AVERAGE	93.3%	91.9%	90.5%	88.8%	1.4%	2.8%	4.5%					
* SUPPORT OVERALL	94.4%	88.3%	89.7%	86.1%	6.0%	4.7%	8.2%	0.00	5	1	4	
UL Learning Centres	100.0%	94.7%	96.7%	92.6%	5.3%	3.3%	7.4%	0.50	22	3	6	83/4/24
Student Life	98.9%	93.9%	96.0%	91.9%	5.0%	3.0%	7.1%	0.26	38	2	8	120/5/37
* Library Service	98.9%	96.4%	96.2%	94.9%	2.5%	2.7%	4.0%	0.00	2	1	1	135/5/44
Graduate School**	97.2%	94.3%	93.7%	94.2%	2.9%	3.5%	3.0%	0.79	30	1	6	69/4/19
IT and System support	97.2%	94.4%	91.2%	93.1%	2.9%	6.1%	4.1%	0.31	38	1	14	132/5/41
* UL Global Division	96.8%	92.3%	92.8%	91.8%	4.5%	4.0%	5.0%	0.00	10	1	6	121/5/39
* Clubs/Societies	94.2%	93.6%	94.5%	93.1%	0.6%	-0.3%	1.1%	0.00	8	2	5	117/5/33
Careers Service	94.1%	89.1%	91.4%	85.4%	5.0%	2.7%	8.7%	0.22	23	1	4	108/5/31
Restaurants on campus	86.3%	87.0%	85.1%	84.5%	-0.7%	1.2%	1.8%	0.19	93	2	26	132/5/42
* Medical Centre	82.3%	90.2%	88.2%	86.7%	-7.9%	-5.9%	-4.5%	0.05	77	5	20	84/5/23
Accommodation Office	80.8%	83.7%	78.7%	77.2%	-2.9%	2.1%	3.6%	0.51	73	2	13	114/5/37

	Limerick	Global ISB	Ireland ISB	Europe ISB	Global ISB +/-	Ireland ISB +/-	Europe ISB +/-	p %	Global ISB	Ireland ISB	Europe ISB	
OVERALL AVERAGE	86.1%	86.4%	83.9%	82.9%	-0.2%	2.2%	3.3%		24	1	8	
* OVERALL SATISFACTION	93.4%	89.1%	90.9%	88.9%	4.3%	2.5%	4.5%	0.00	8	1	5	

Net Promoter Score	24	17	20	19	7	4	5	N/A	39	2	15	
Recommendation	87.4%	78.4%	82.7%	79.7%	9.0%	4.7%	7.7%	0.01	36	2	15	
Overall Happiness	94.4%	90.2%	91.1%	89.7%	4.1%	3.3%	4.6%	0.00	5	1	5	
Value for money	86.8%	81.6%	81.9%	84.2%	5.3%	4.9%	2.6%	0.19	55	1	30	
* Career Goal Preparation	89.4%	79.6%	79.8%	77.6%	9.8%	9.6%	11.8%	0.05	31	1	8	123/4/41

Where the number of participants in a ranking group varies, it is noted in the last column on the ranking sheet

Significance values calculated using two-tailed, heteroscedastic, two-sample t-tests

* = significant difference between institution and Global ISB Index values, p<0.05

% p = likelihood the difference is due to chance, e.g. 0.05 means a 5% likelihood the result is due to chance

** Postgraduate students only

Arrival section asked to all First Year and Short Course students

Elements with <30 responses are not displayed

Rankings based on mean of means: Each institution's own results are averaged, with the benchmark values being the average of all of the constituent institution results.

Minimum acceptance criteria applied so smaller datasets may be excluded from the analysis