



Module Satisfaction Survey (MSS)

Survey Questions

Module Satisfaction Survey

The purpose of the MSS is to serve as an indicator of the student learning experience and to assist faculties, academic departments, divisions and staff with the identification of actions that may be applied to improve and enhance the student experience.

MSS Questions

The MSS comprises the following questions:

Q1. All things considered, how do you feel about this module?

Q2. All things considered, how do you feel about each of the following aspects of this module?

- Content
- Difficulty
- Resources
- Delivery
- Assessment model
- Schedule
- Rooms and facilities

Answer Scale

All questions are answered using 5-point Likert scale ranging from 1 to 5, where:

1. Very dissatisfied
2. Dissatisfied
3. Neutral
4. Satisfied
5. Very satisfied